



## Maryhaven Center of Hope

Catholic Health Services

At the heart of health

June 11, 2020

Dear Families:

I hope this email finds you all well.

Understandably, many of you are anxious to visit your children. When New York entered Phase 2 of reopening, there was optimism that we would receive guidance from OPWDD on this matter. However, we have not.

I reached out to OPWDD's Central Office to seek permission for immediate family members to visit our homes with particular safety measures in place. I regret to inform you that we were instructed to hold off until further notification from OPWDD. My hope was to be able to share better news. Under the circumstances, I respectfully ask for your continued patience. I know how difficult this has been for your family. I do anticipate that restrictions will be lifted at some point during Phase 3 of the re-opening. Therefore, Maryhaven has already established a Visitation Policy in preparation for this.

You will be kept apprised of any progress made in this regard. Thank you all so much for your anticipated cooperation. Stay well!

Sincerely,

Chuck Vanek

Chief Administrative Officer

Maryhaven Center of Hope

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